



Communication

Preparing your team members for a trip to a non-English speaking country.

Prepare

- + Research the language, traditions, and customs of the country you are planning on traveling to. Being more informed will lessen your chances of unintentionally offending someone from the host country.
- + Purchase a small phrasebook or translation app for your smartphone. Having these on hand to study and use in a pinch will be helpful.

Practice

- + It's always good to have the basics of the host language down. Some good phrases to know might be Hello, Goodbye, Thank you, Do you speak English, and Water. Practice other phrases you might need to be using and the responses you expect to hear in return. It will serve to emphasize the purpose of the team's mission.
- + It's a sign of respect to try and use the host language before using English. People in most countries will help you practice their language in hope that you will help them practice English in return.

Plan

- + Being frustrated because of a language barrier is a common occurrence. Plan on needing a lot of patience and remaining calm in times of frustration.
- + There are many problems that can arise when traveling in countries unlike your own. Plan on remaining positive and flexible through the issues and it will be a much smoother transition.